



Atcom Redirection and provisioning service (RPS)

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Contact ATCOM

Overview of ATCOM

ATCOM is the leading VoIP hardware manufacturer in global market. We have been keeping innovating with customer's needs oriented , working with partners to establish a total solution for SMB VoIP with IP phone , IP PBX and Asterisk cards

With over 10 years' experience of R&D , manufacturing and service in network and VoIP filed ; mission of creating the biggest value for IP terminals , we commit ourselves in supplying the competitive IP phone and other terminals for IP PBX , softswitch , IMS , NGN providers and carriers; supplying the competitive total VoIP solution for SMB market. We keep improving the customer's experience and creating the bigger value with our reliable products. Until now, our VoIP products have been available in 100+ countries and used by millions of end users.

Contact Sales

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Download Center: <http://www.atcom.cn/download.html>

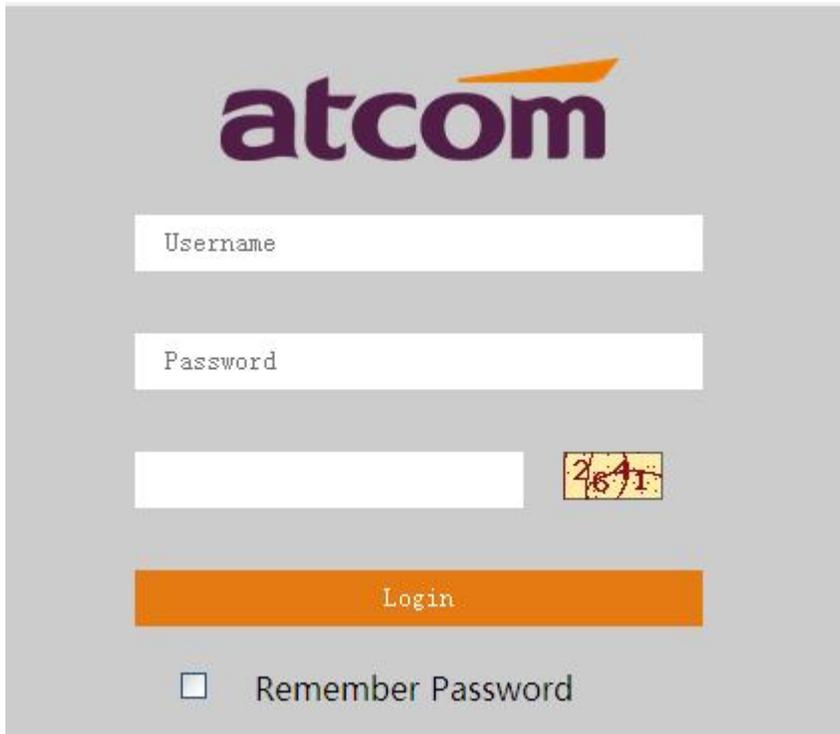
Content

Contact ATCOM.....	2
1.Logining into the RPS.....	4
2.RPS webpage mainpage.....	4
3.Add device.....	5
4.Add server.....	7

Guide for VAR User

1. Logging into the RPS

The web UI URL is <http://rps.atcom.cn>. First of all, a user must be assigned a username and password, please connect Atcom sales team sales@atcomemail.com



Username

Password

2641

Login

Remember Password

2. RPS webpage homepage

Enter the username and password, and input the verify code, then the main page display as following.



The current statistics for your account are as follows :

Servers : 6

Devices : 20

3. Add Device

Notice: user should add the local server address before fixing the devices.

1) Add the MAC address info

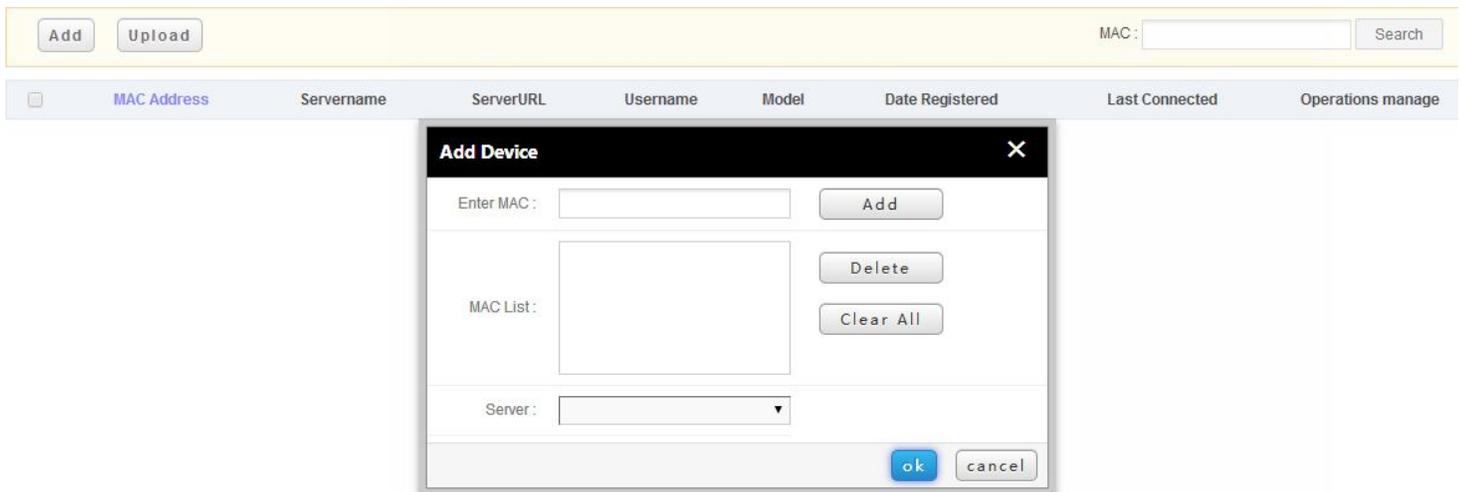
On the main page, please click ‘Device’ button , user will get the webpage as the following,



There are two ways to add the MAC address info.

1.1) Add the MAC address info one by one

Under the device page, please fix the MAC address and click the "Add" button to submit it one by one.



Enter MAC: the MAC address supports two formats.

For example, the MAC address is “80:82:87:01:E1:60”. Users can fix the MAC as “80:82:87:01:E1:60” or “80-82-87-01-E1-60”.

MAC List: users delete the MAC address one by one or clear all.

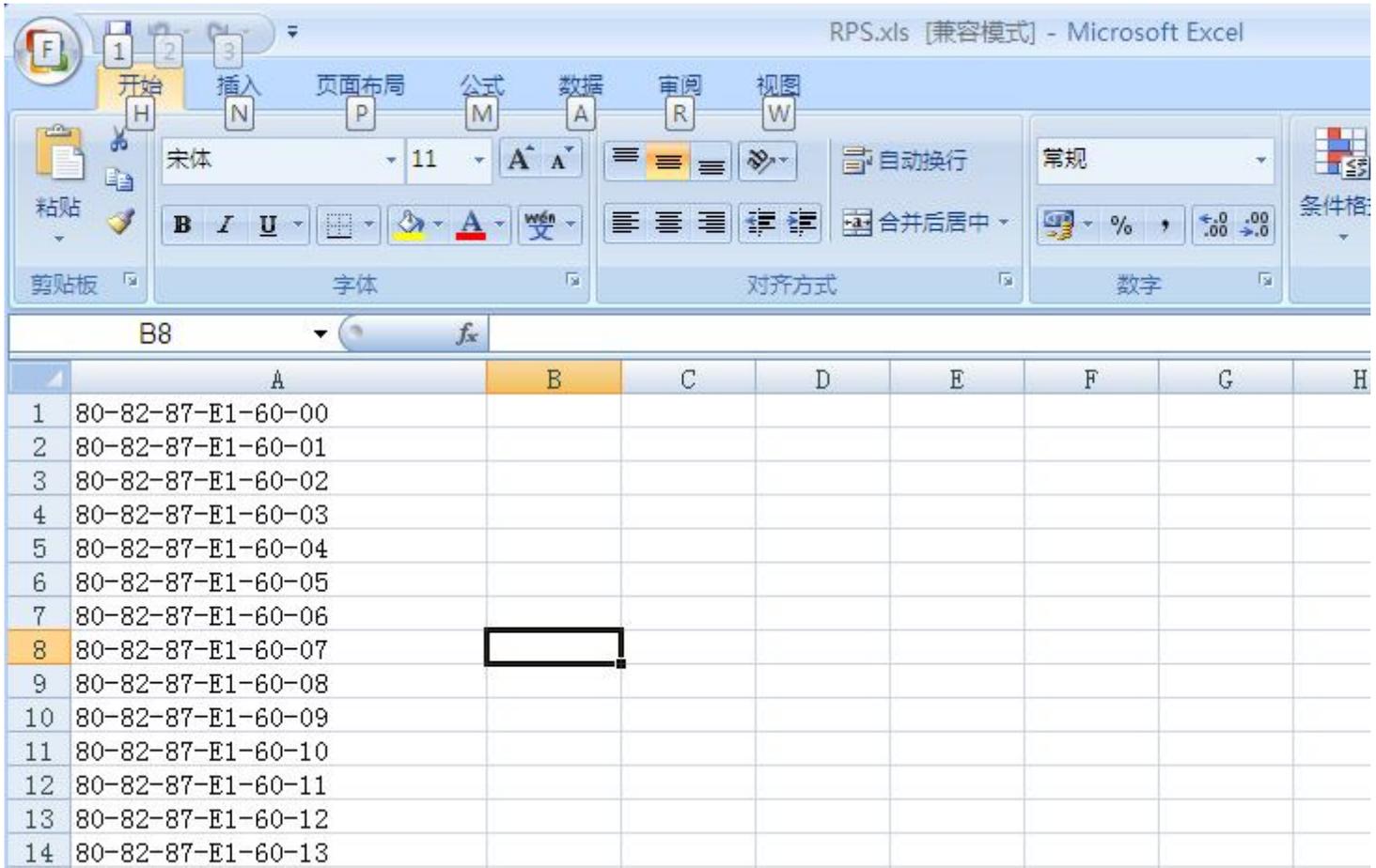
Server: users should select the server which assign the MAC address.

After fixing all the info, please submit the “OK” button to save the page.

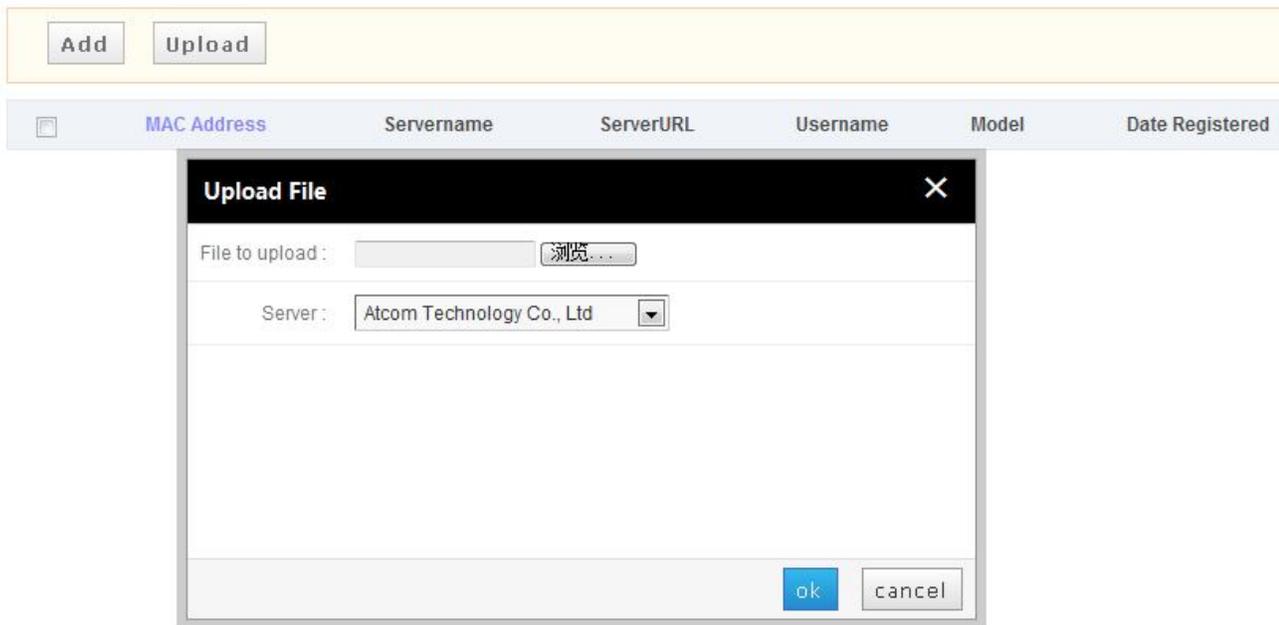
1.2) Add the mass MAC address info

Auto provision

When users can upload the mass MAC address info, please fix the MAC address in one column with the “*.xls” format files
And the MAC address should be fixed as “80-82-87-01-E1-60” format.



When user click 'upload' button, the upload file dialog display as following:



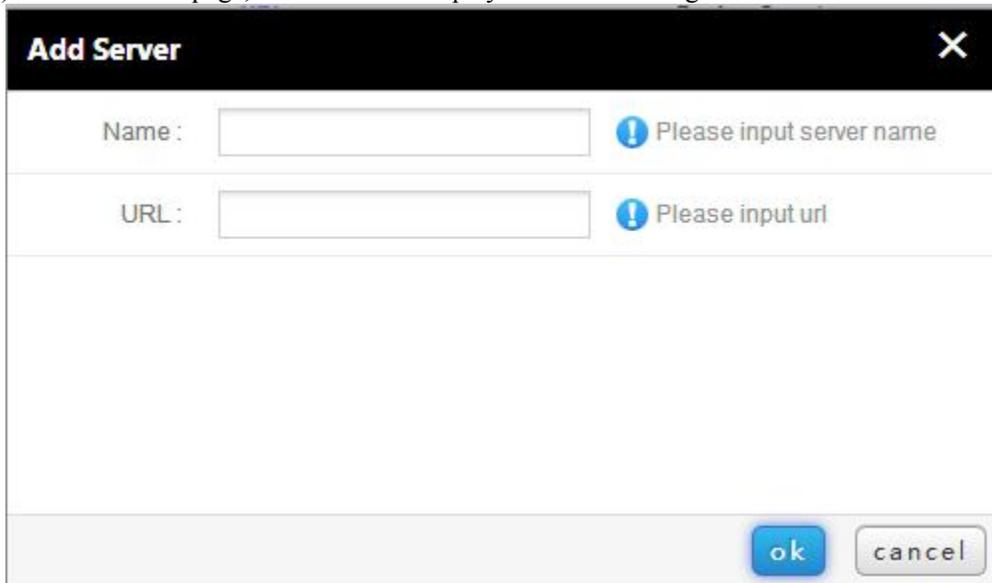
4. Add Servers

Notice: before running the auto-provision server, please fix the name and URL on the Atcom RPS webpage.

1) On the main page, click 'Server', as following screenshot,



2) On the server page, click 'Add' to display add server dialog



Name: users could define it.

URL : it should fix an exact server address. The server address support https/http/ftp/tftp.

Notice: the common and mac file should input in the server, after all, reboot the phone, it could be provision the phone.

For example,

If the phone mac address is 80:82:87:01:e1:60, users can define the mac file as "80828701e160.cfg", and the common file is named as "a0000000000002.cfg".

How to modify the command and mac files, please check the "how to provision guide".

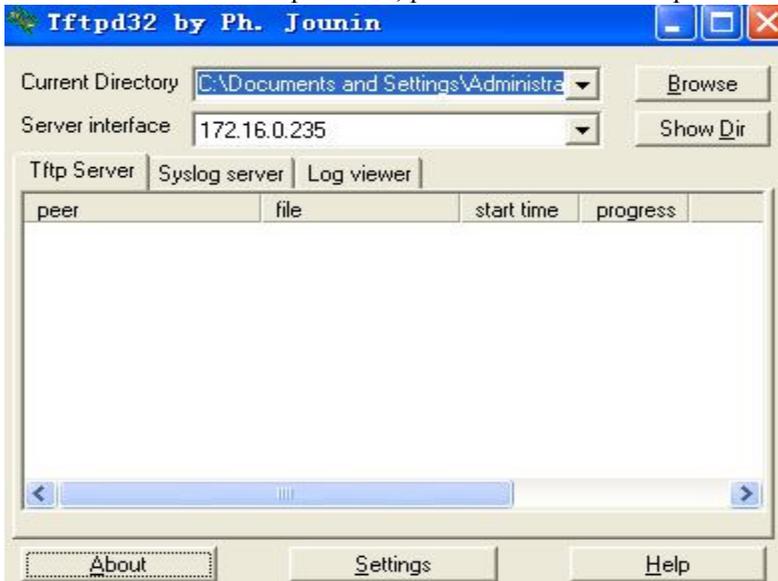
After doing that, please copy the files under the tftp server. Normally, users can use the tftp32 in Windows.

Auto provision

How to name the command and mac files, please check the following illustrations.

名称	
1111.xlsx	1
80828701e160.cfg	1'
80828700519a.cfg	1'
a000000000002.cfg	30
a000000000004.cfg	30
configuration (6).xml	1
phonebook1.xml	2
R2-V1.6.5.23673.fw	8, 49'
syslog.txt	125, 10:
tftpd32.chm	4
tftpd32.exe	19'

When users start the auto-provision, please make sure the tftp server running successfully as the following.



When it is start provision , please turn on the tftp servr.

If user need more support, please contact with Atcom support team [support@atcomemail.com].